

Survey



Library Employee Security Perception Survey

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This survey has been provided courtesy of Dr. Steve Albrecht, library service, safety, and security consultant. **All library employees and board members are encouraged to complete this survey.**

Your responses are confidential and will not be personally attributed to you or your library.

1) How would you rate your library's written safety and security policies and procedures?

- Don't have any or don't know if we have any
- Needs improvement
- Adequate
- Excellent

2) How would you rate your library's access control policies and procedures (e.g. badges, key card systems, door locks, etc.)?

- Don't have any or don't know if we have any
- Needs improvement
- Adequate
- Excellent

3) How would you rate your library's physical security protections (e.g. cameras, lighting, burglar alarms, fire alarms, desk panic buttons, etc.)?

- Don't have any or don't know if we have any
- Needs improvement
- Adequate
- Excellent

4) How would you rate your library's perimeter security protections (e.g. exterior building lighting, parking lot lighting, trimmed landscaping, etc.)?

- Don't have any or don't know if we have any
- Needs improvement
- Adequate
- Excellent

5) How would you rate your library's emergency evacuation policies and procedures (e.g. active shooter, fire, weather, natural disasters, etc.)?

- Don't have any or don't know if we have any
- Needs improvement
- Adequate
- Excellent

6) How would you rate your local law enforcement response, in terms of speed of arrival, protection, and service?

- No interaction with them
- Needs improvement
- Adequate
- Excellent

7) Have you been told about or trained in the concept of "Run-Hide-Fight" to increase awareness about active shooter situations?

- Yes
- No

8) Consider your most challenging patrons. Who gives you the most concern for your safety, especially when working alone? Check all that apply.

- Patrons who appear homeless (demanding, threatening, panhandling).
- Patrons with obvious mental health issues (loud, aggressive, threatening, out of touch with reality).
- Patrons who may be under the influence of alcohol or street drugs (behavioral or medical issues).
- Entitled patrons ("I pay your salary!")
- Angry or threatening patrons.
- Uncooperative teenagers or students.
- Uncooperative, angry parents.
- Patrons who try to bring non-service animals into the library.
- People who protest book or programming content.
- "First Amendment" protesters, who attempt to take videos or photos while you work.
- People who attempt to or steal library material or property.
- People carrying exposed firearms into the library (rifles and handguns).
- Other, please specify below.

Please include any comments you'd like to share about security and safety at your library.

Thank you!