



SCKLS Reboot-Restore Solution Policy

SCKLS provides standardized reboot-restore subscription service solutions for up to 15 library-owned patron computers. This product is designed to enhance the security of patron devices by allowing them to revert back to their original state after a computer restart. Additionally, these solutions offer convenient features such as wake-on-LAN scheduling and nightly shut-down for library-owned patron *Microsoft Windows* devices.

Currently, this service is an option to participating member libraries without any charge. However, if the expenses associated with these solutions surpass the level of support that SCKLS can provide, participating sites will be informed and given the opportunity to decide whether to continue their participation in this program through cost sharing or reimbursement.

SCKLS will inform any participating library that exceeds 15 licenses that they have surpassed their eligibility for this service program. The library will be required to directly subscribe to the reboot-restore solution provider and manage this service internally.

Services and support provided by SCKLS for any software or hardware product should not be interpreted as an endorsement of either the vendor or the product.

Questions regarding this policy should be directed to one of the following SCKLS staff:

- a. SCKLS Director of Information Technology
- b. SCKLS Automation and Technology Services Coordinator
- c. SCKLS Network Services Coordinator