



SCKLS Network Services Policy

SCKLS offers a standardized network package that offers fundamental network capabilities for up to 15 library owned computers or for networks with limited complexity. In the event that a library surpasses the aforementioned guidelines for SCKLS support, the member library will be notified and SCKLS may offer assistance in transitioning to a local or third-party supported network solution.

The SCKLS-supported small business network offers basic wired and Wi-Fi networking functionality at an initial cost typically below \$1,000, not including electrical or data wiring or specialty items that may be required. Currently, there are no annual fees associated with any of the products, except for replacement costs in case of device failure or obsolescence.

Please note that the supported solution does not include features such as bandwidth control, bit torrent blocking, internet filtering (required for Kansas or Federal CIPA compliance), or statistical reporting. Participating libraries are required to maintain their own internet connection through a library-selected ISP (Internet Service Provider) and are solely responsible for all associated costs, including internet subscription, static IP, internet filtering, WiFi print management, etc. SCKLS cannot guarantee the compatibility of the supported solution with every Internet Service Provider's network and in these instances this solution may not be available for use.

Alternative Networking Solutions

Local Library Staff Provided Networking Services

Member libraries have the option to internally deploy networking services with the assistance of their own library technology staff. Upon request, SCKLS is available to provide consultation and a limited level of transitional support.

Contract - Third Party Technology Vendor Provided Networking Services

Member libraries have the option to collaborate directly with a third-party vendor for all their network services. SCKLS can provide a list of third-party vendors who offer services such as sales, installation, and ongoing support for various networking solutions. Alternatively, member libraries may also opt to collaborate with a local vendor.

SCKLS may provide limited support to the vendor during the initial transition to the new system. However, SCKLS will only be able to do so with your contracted vendor on-site. SCKLS will not be responsible for maintaining or providing technical support for this solution. It is the library's full responsibility to cover all costs, both initial and ongoing, associated with this service.

Services and support provided by SCKLS for any software or hardware product should not be interpreted as an endorsement of either the vendor or the product.

Questions regarding this policy should be directed to one of the following SCKLS staff:

- a. SCKLS Director of Information Technology
- b. SCKLS Automation and Technology Services Coordinator
- c. SCKLS Network Services Coordinator